



NELISSEN[®]

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| version: 10 | date: 22/09/2021 |
| author: Managing Director & Quality Manager | |

Safety, Health, Environment, Quality and Energy Policy Statement

1. AIM

In the management statement, the Management Board describes how it intends to implement and carry out the company's policy.

2. STATEMENT

Nelissen Steenfabrieken, manufacturer of facing bricks and façade insulation systems, has been offering products of the highest quality for four generations. The rich history of this company began almost 100 years ago, when Nelissen established itself as a local family business on the domestic market. Today, the company has emerged as a major player in the international market with a capacity of 185 million bricks counted in module 50. In cooperation with our customers, suppliers and other chain partners, we are constantly working to create a sustainable building product, a brick for every style.

Central to this is optimal service provision, continuous improvement, quality control and a permanent focus on efficiency and cost control within the framework of an integrated policy on safety, general well-being, the environment, quality and energy.

Nelissen Steenfabrieken considers it to be its duty as an employer to ensure the well-being, health and safety of employees in the workplace. In addition, Nelissen Steenfabrieken is also committed to supporting social projects at home and abroad. Therefore, it will:

- do all it can to prevent personal injury and damage by working and thinking proactively and providing all necessary resources;
- create pleasant, safe and healthy working conditions in order to minimise absenteeism;
- introduce frequent consultation moments in order to promote the working atmosphere and environment with short lines of communication;
- actively participate in social projects;
- promote anti-slavery policies in and around their activities.

The Environment & Climate Goals 2030-2050 are an essential part of the policy. The care and protection of the environment is integrated into our daily activities. The importance of this is instilled in all persons who work for Nelissen Steenfabrieken. By implementing the ISO14001 environmental management system, Nelissen Steenfabrieken aims to continuously improve its environmental performance. Nelissen Steenfabrieken strives to minimise the environmental impact of its activities through the following activities:

- using raw materials and resources in the most efficient way;
- minimising the noise and dust nuisance to the environment;
- preventing and sorting waste, where possible for recycling or reuse;
- complying with the relevant environmental laws and regulations;
- making responsible investment and purchasing choices;
- applying a procurement policy that supports environmentally and climate friendly products and services;
- organising consultation events for local residents with the aim of obtaining feedback and providing information;
- investing in new technologies to reduce CO₂.



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Nelissen Steenfabrieken undertakes to develop and maintain its QMS in accordance with the provisions of ISO 9001. The aim is to continuously improve quality performance. The focus will be on the following (among others things):

- the constant pursuit of optimum customer satisfaction;
- the constant quest to realise top quality end products;
- the continuous optimisation of internal processes;
- strengthening the professional relationship between stakeholders and the company;
- the permanent pursuit of an optimal organisational structure with clear responsibilities and powers;
- the execution of periodic checks, internal audits and reviews of all activities/services that could potentially affect the quality of our products;
- the selection of suppliers and subcontractors based on predefined requirements and expectations.

Based on the relevant (environmental) laws and regulations, and with a view to optimising operations, Nelissen Steenfabrieken also strives to continuously improve the energy efficiency of its operations. The realisation of the energy policy has been achieved by Nelissen Steenfabrieken NV by setting up a fully fledged energy care system in which:

- energy consumption is systematically assessed;
- energy flows are mapped and tracked;
- energy-saving measures are planned and implemented;
- the result of those energy saving measures is assessed periodically;
- planned activities for improving energy efficiency are continuously updated.

To implement the energy policy, an energy expert has been appointed and annual funding is provided to pursue energy efficiency on a long-term basis. The starting point is to use available resources and time as effectively as possible by following a pragmatic approach. In order to realise its energy policy, Nelissen Steenfabrieken continually strives to:

- measure, record and monitor the various energy consumption data;
- investigate the causes of deviations in energy efficiency and take possible preventive measures;
- actively involve employees in the implementation of the energy policy;
- carefully assess energy-efficient alternatives at natural moments;
- apply a procurement policy that supports environmentally- and climate-friendly products and services;
- generate green electricity;
- comply with the relevant laws and regulations;
- apply the best available techniques (BAT);
- take appropriate and cost-effective measures in the areas of technology, organisation and behaviour.

The continuity of the targeted adjustment of the policy or the improvement of processes is guaranteed by going through the four steps of the PDCA model in accordance with the ISO9001:2015 and ISO14001:2015 standard requirements. In order to achieve all this, the management of Nelissen Steenfabrieken is committed to making the necessary resources available to achieve and maintain the envisaged environmental, quality and energy objectives and targets relating to safety, well-being and health. This relates to infrastructure, equipment and the information provision to and training/skills of its employees. Concrete objectives and KPIs are formulated annually and evaluated at regular intervals.

For the realisation of this policy, the involvement and commitment of every employee is of utmost importance. Therefore, they will be informed and motivated so that they are aware of the SHEQ policy. As a result, each employee in turn ensures that individual responsibilities are met in terms of safety and well-being, the environment, quality and energy. Every defect, unsafe situation, accident or near-miss and every environmental, quality and energy problem is immediately reported to a line manager, with direct feedback to the employee.



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This policy statement will be assessed annually during the management review and, if necessary, adapted or supplemented in the light of experience and the situation at that time in order to ensure a continuous evolution in this policy and the accompanying QMS.

The Management Board.